

Herefordshire Council
EH Commercial – Service Request Summary Sheet

Reference	284462	LA Ref	
Date Received	21 June 2019	Date Closed	26 June 2019

How Received	Info in Herefordshire	First Response Date	26/06/2019
Receiving Officer	XXXXXXXXXX	Investigating Officer	Emma Bowell
Category / Type	Licensing Act 2003: Premise Licence - Enquiry		

Name of Complainant	Ms Lynn Jones		
Address	St Katherine's Barn, Ledbury, Herefordshire, HR8 1EA		
Telephone Number	XXXXXXXXXXXX	Email Address	XXXXXXXXXXXX

Name of Premises	St Katherine's Barn	Premises Alarm?	
Address of Premises	St Katherine's, Ledbury, Herefordshire, HR8 1EA		
Telephone number	XXXXXXXXXXXX		

Complaint Details	Licensable hours
Case Text	21/ 6/2019 9:33 RHU Wishes to discuss her premises licence at St Katherines Barn and the licensable hours, wants to double check she is doing the right thing because she believes a complaint has been made due to running over her licensable hours

Case Actions				
Action Details	Officer	Actual Date	Time (5 mins)	Linked Doc
1AO Request Allocated		21/06/2019		N
1AN Contact Client/Consumer 26/ 6/2019 8:54 EBO Email sent Good morning Thank you for your call to our Technical Support Team Your licensable hours are shown on Part A and Part B of your premises licence (Part B must be on display at the premises). Part A contains a set amount of conditions that you agreed to prior to the licence being granted. These must be adhered to whenever the premises is used for licensable activities Please see below what the licensable activities and timings your premises licence permits Plays / Films / Live Music / Recorded Music / Performances of Dance / Anything Similar to Regulated Entertainment Monday – Sunday 10:00-24:00 Late Night Refreshment Monday – Sunday 23:00-24:00 Sale/Supply of Alcohol Monday-Sunday 12:00-24:00	Emma Bowell	26/06/2019	5	N

<p><i>These are the conditions that are under Prevention of Public Nuisance</i></p> <p><i>Noise or vibration shall not emanate from the premises so as to cause a nuisance.</i></p> <p><i>Loudspeakers or public address systems shall not be located external to any part of the premises.</i></p> <p><i>No amplified music in the external areas.</i></p> <p><i>No films with an audible sound track in the external areas.</i></p> <p><i>Windows (in the public areas) at the premises shall be kept closed after 23:00.</i></p> <p><i>All external doors (to the public areas) shall be kept closed after 23:00 except during immediate access and egress.</i></p> <p><i>Live or recorded music shall be restricted to the area marked on the premises plan.</i></p> <p><i>No waste such as bottles or refuse shall be placed outside the premises between 22:00 and 08:00.</i></p> <p><i>Prominent, clear and legible signage (in not less than 32 font bold) shall be displayed at all exits to the premises requesting the public to respect the needs of local residents and to leave the premises and the area quietly.</i></p> <p><i>Prominent, clear and legible signage (in not less than 32 font bold) shall be displayed at all exits to any beer garden, patio area, smoking area or similar, requesting the public to respect the needs of local residents and to be quiet.</i></p> <p><i>Regards</i> <i>Licensing</i></p>				
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